



7 November 2022

To: Users of The Broker's Workstation and The Underwriter's Workstation

Dear Valued Client:

Re: November 11, 2022 Hours of Operation

Please note that CSSI Client Services hours of operation on Friday, November 11, 2022 (Remembrance Day) will be **7:00 a.m. to 4:00 p.m. CST.**

Normal hours of operation will resume on Monday, November 14.

Please share this information with the appropriate TBW/TUW users in your office(s). Our Client Services Team can be reached at clientservices@cssionline.com or 1-888-291-3588 (toll-free telephone) for assistance or with any questions you may have.

Thank you for using The Broker's Workstation and The Underwriter's Workstation.

Yours sincerely,

Custom Software Solutions Inc.