

TBW – Important Releases and Changes

Dear Valued Client:

Rival Insurance Technology is pleased to announce the release of the following enhancements and new features to TBW:

Refined eDocs Codes and Descriptions from CSIO

Recently, CSIO introduced new eDocs codes and descriptions. This improvement will ensure eDocs are labelled clearly and consistently, saving brokers both time and resources.

TBW has been updated to accept the new eDocs codes introduced by CSIO. The new eDocs codes and descriptions will be used automatically in TBW.

Please note that user workflows have not changed with this improvement, and you can continue to use TBW in the usual way.

Please visit the CSIO website at www.csio.com for more information about the updated eDocs codes.

Please share this information with the appropriate TBW users in your office(s). If you have any questions, please contact our Client Services Team at support@zendesk.rivalit.com or 1-888-840-3493 (toll-free).

Yours sincerely,

Rival Insurance Technology