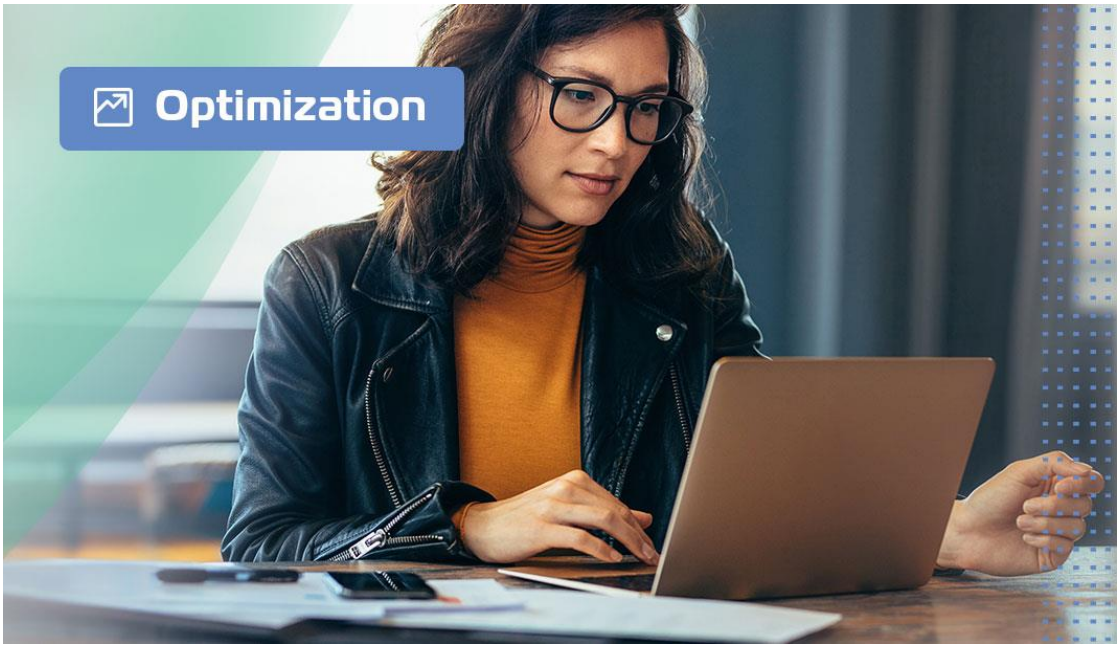
TBW Feature Release: CSIO Upgrade Provides Intact and Jevco Brokers With Enhanced New Business Upload



To save you time and better serve your customers, new business upload has been enhanced to CSIO version 1.46 for Auto policies in Alberta and Ontario.

This enhancement is applicable for Auto policies in Alberta (Intact only) and Ontario (Intact and Jevco). Any new business Auto policy uploaded on or after November 6 (regardless of the effective date of the quote) will use the upgraded version of CSIO.

Note that **user workflows and credentials have not changed**. Please continue to upload new business Auto policies for Intact and Jevco in the usual way.

Please run the TBW Update Utility to ensure you receive this feature enhancement.

If you have any questions, please reach out to our Client Services Team by Chat (https://supportdesk.rivalit.com/) or Email (support@zendesk.rivalit.com).

Yours sincerely,

Rival Insurance Technology