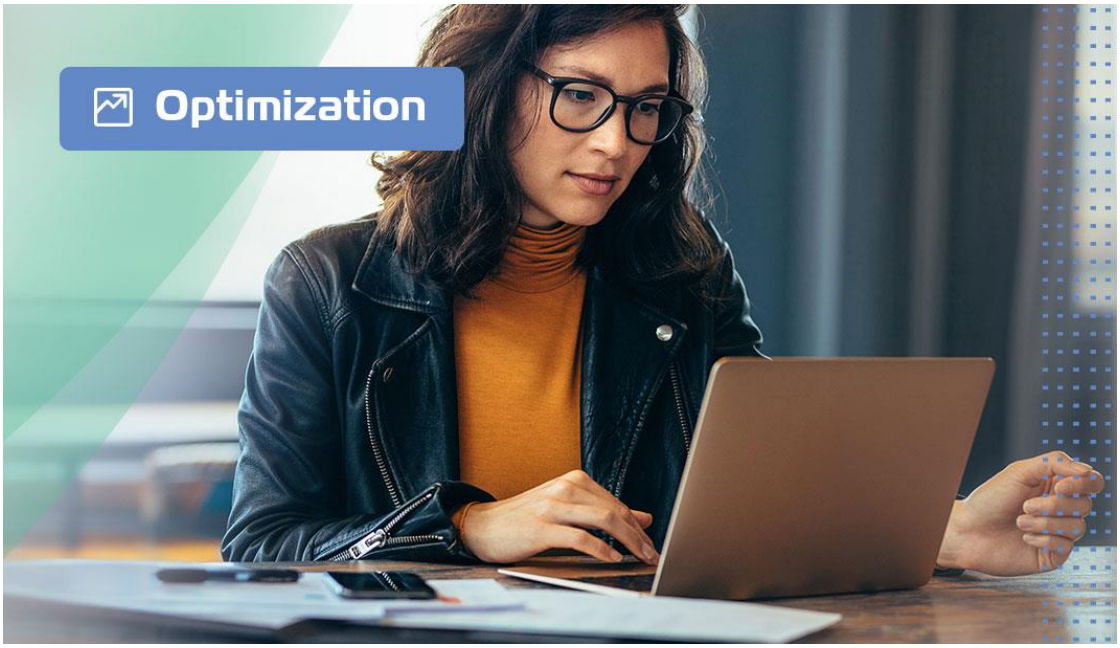
TBW Feature Release: CSIO Upgrade Provides Intact Brokers With Enhanced New Business Upload



To save you time and better serve your customers, new business upload has been enhanced to CSIO version 1.46 for Intact Auto policies in the Maritimes.

This enhancement is applicable for Intact Auto policies in New Brunswick, Nova Scotia, and Prince Edward Island. Any new business Auto policy uploaded on or after February 13 (regardless of the effective date of the quote) will use the upgraded version of CSIO.

Note that **user workflows and credentials have not changed**. Please continue to upload new business Auto policies for Intact in the usual way.

For TBW Flex users, this feature enhancement is automatically applied—no action needed! On-premise TBW users, please run the TBW Update Utility to receive this update.

If you have any questions, please reach out to our Client Services Team by Chat (https://supportdesk.rivalit.com/) or Email (support@zendesk.rivalit.com).

Yours sincerely,

Rival Insurance Technology