New TBW & TBW Flex Feature: Telematics Program Enhances the Quoting Experience for OMAP Brokers

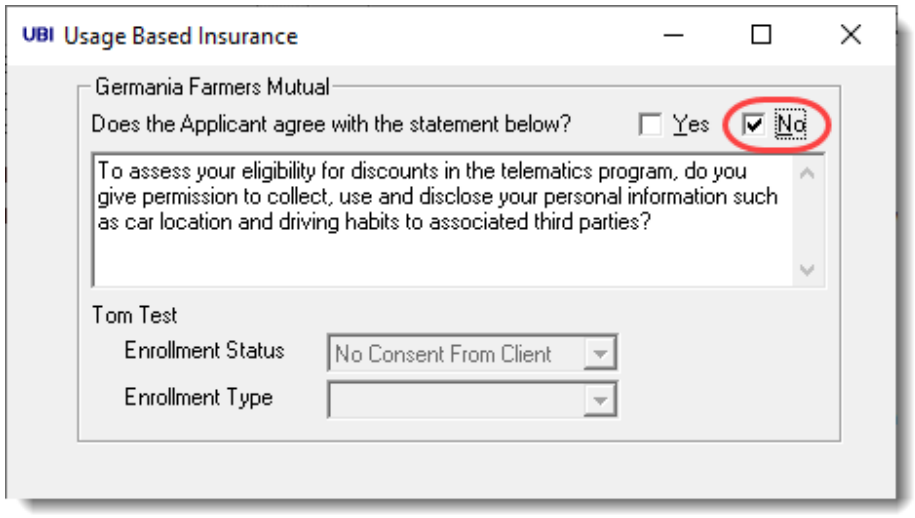
Create a better, more cost-effective experience for your customers with the DriveMutual telematics program for PPV policies.

The Ontario Mutual Automobile Plan (OMAP) DriveMutual program enables data collection on driving behavior using telematics technology. Drivers enrolling in the program are eligible for the DriveMutual discount.

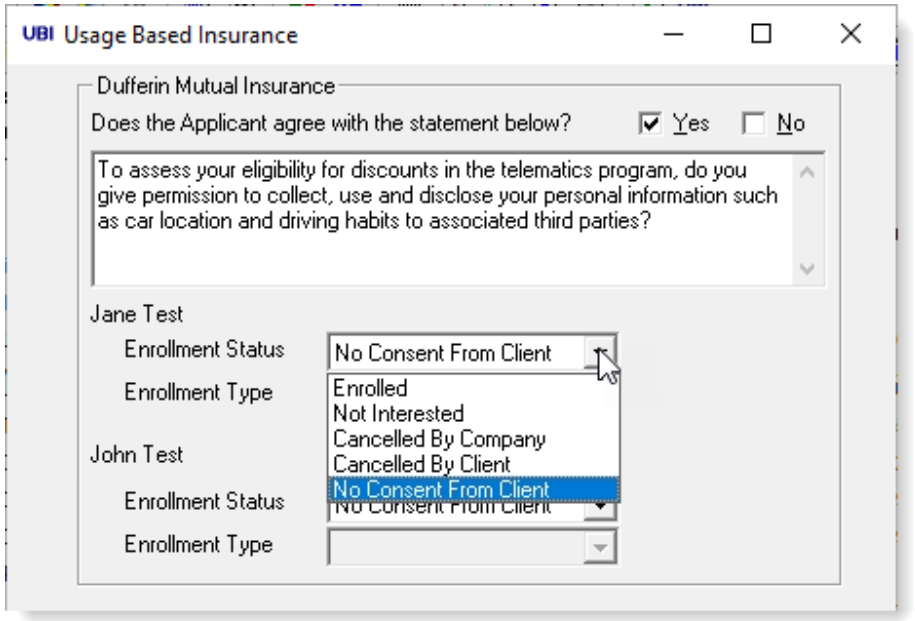
When you are creating or editing an Auto IntelliQuote for an OMAP company, the **UBI** button will display on the IQ toolbar.

Click the UBI toolbar button to enter enrollment details for the telematics program. Complete the **Usage Based Insurance** form as follows:

1. Review the consent statement with your customer and select **Yes** or **No** based on the customer response.
   - Note that the default selection for each OMAP company is "No." When No is selected, the Enrollment Status will display "No Consent from Client" in read-only format, and the Enrollment Type menu will be inaccessible.

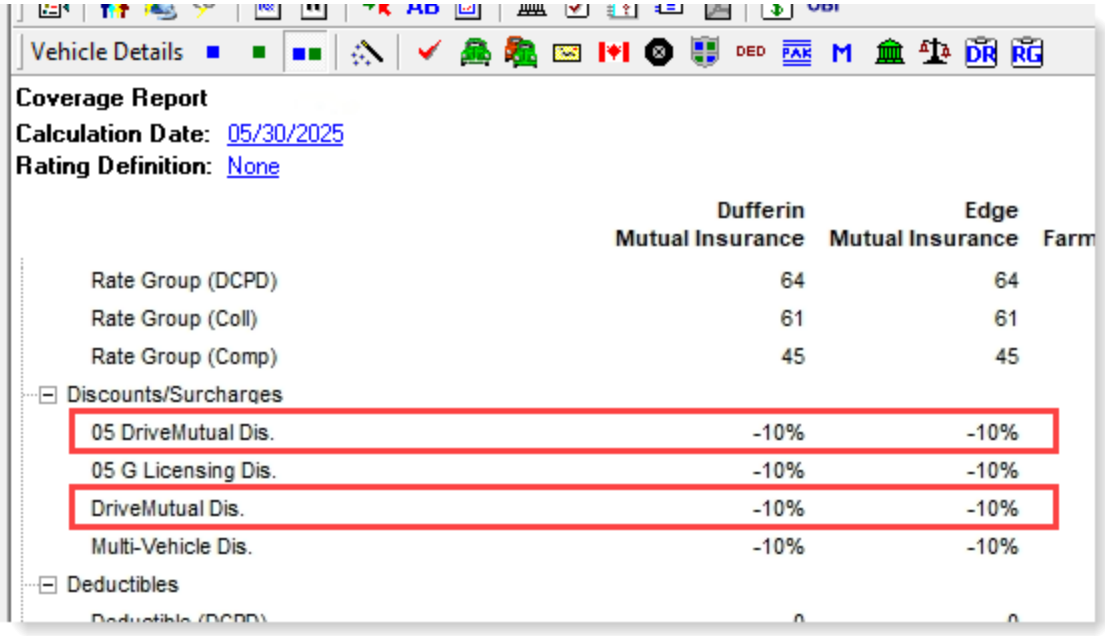


2. If *Yes* is selected, provide Enrollment details for each Primary and Occasional Driver on the IQ.
   - **Enrollment Status** options include *Enrolled*, *Not Interested*, *Cancelled by Company*, *Cancelled by Client*, and *No Consent from Client*.
   - If the Status is set to Enrolled, please select *New* from the **Enrollment Type** menu.



3. If you do business with other companies offering telematics (including other OMAP companies), they will also appear in the Usage Based Insurance form. Enter or edit details as needed for those companies, as well.
4. Click **OK**.

If *Yes* is selected for the customer consent and the Enrollment Status is *Enrolled*, the discount will be applied to the premium. The discount ("DriveMutual Discount") and the discount percentage will show in the Auto IQ.



If *No* is selected for the customer consent, the DriveMutual discount will not apply. Also, if the Enrollment Status is *Not Interested*, *Cancelled by Company*, *Cancelled by Client*, or *No Consent from Client*, the discount will not apply.

Please note the following with the OMAP telematics program:

- As the telematics feature is only available for private passenger vehicles, the UBI button will only display for quotes with one or more PPVs.
- Primary Drivers and rated Occasional Drivers for PPVs can be enrolled in the OMAP telematics program. Applicable Drivers will display in the Usage Based Insurance form.
- **An Email Address must be entered in the Personal Details Wizard for any driver enrolling in the telematics program**. Please note that each customer on the policy enrolling in the program is required to use a unique email address.
- The DriveMutual Discount applies to Third Party Liability (BI & PD), Accident Benefits, Uninsured Automobile, Direct Compensation Property Damage, Collision, Comprehensive, All Perils, and Specified Perils coverages, as applicable.
- You can opt in or opt out of the telematics program for any OMAP company.
- Click the UBI button on the IQ toolbar to update information for new or existing IntelliQuotes.

The telematics feature is available in TBW for the following OMAP member companies:

- Dufferin Mutual Insurance
- Edge Mutual Insurance
- Germania Farmers Mutual
- Hamilton Township Mutual
- HD Mutual Insurance (Guelph)
- HD Mutual Insurance (Sheffield)
- Howick Mutual
- Kent & Essex Mutual Insurance
- MutualONE Insurance Company
- North Blenheim Mutual
- South Easthope Mutual
- Trillium Mutual
- West Wawanosh Mutual
- Westminster Mutual

Please share this information with the appropriate TBW users in your office(s). If you have any questions, please reach out to our Client Services Team by Chat (https://supportdesk.rivalit.com/) or Email (support@rivalit.com). You can also contact your OMAP company representative for more information about the DriveMutual telematics program.

Yours sincerely,

Rival Insurance Technology