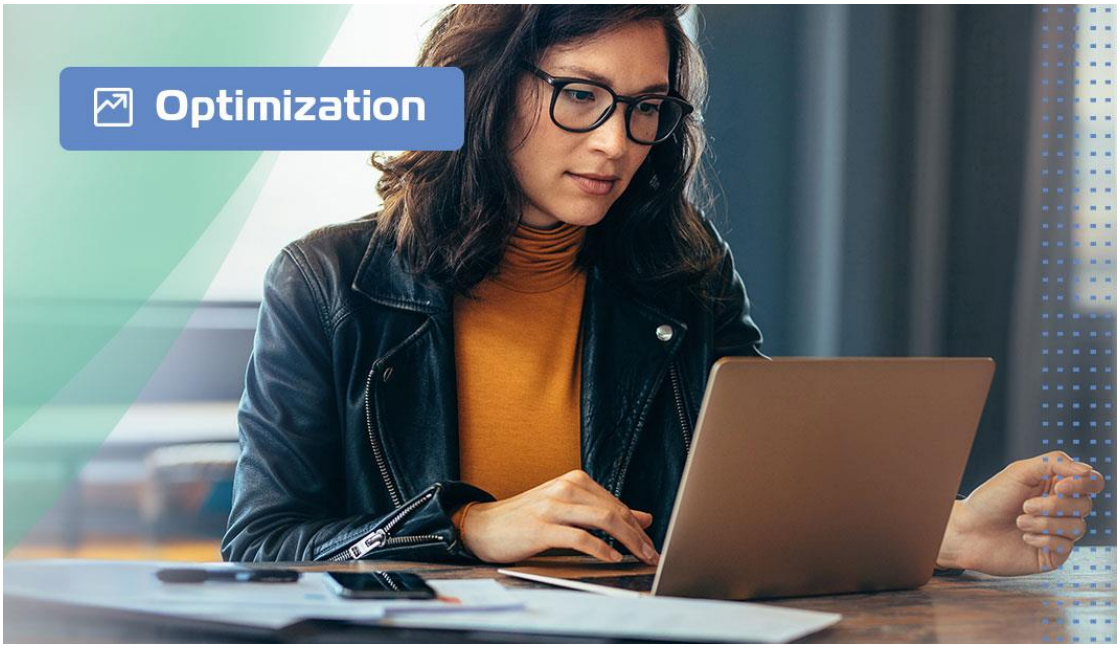
New TBW & TBW Flex Feature: CSIO Upgrade Enhances Direct Rating for Intact Brokers



To help you work more efficiently and deliver even better service, Direct Rating has been upgraded to CSIO version 1.46 for Intact Auto policies in Alberta and Ontario.

This improvement applies to Intact's Private Passenger Vehicle (PPV) policies. Quotes transacted on or after June 2, 2025, will use the upgraded version of CSIO.

Note that **user workflows and credentials have not changed**. Please continue to quote Auto policies for Intact in the usual way.

For TBW Flex users, this feature enhancement is automatically applied—no action needed! On-premise TBW users, please run the TBW Update Utility to receive this update.

If you have any questions, please reach out to our Client Services Team by Email (support@rivalit.com) or Chat (https://supportdesk.rivalit.com/).

Yours sincerely,

Rival Insurance Technology