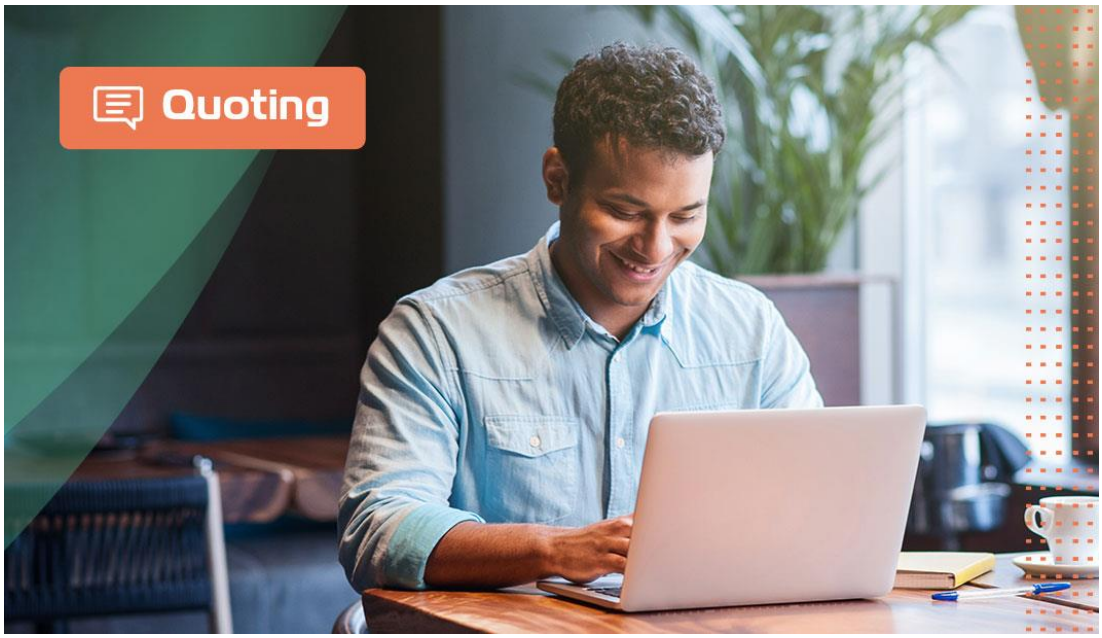
New TBW & TBW Flex Feature: Optimized Performance for Peace Hills Brokers with Online Quoting Integration

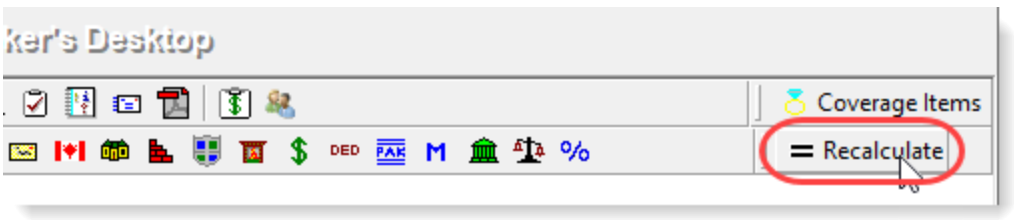


To boost your productivity and provide even more value to your customers, Online Quoting is now available for Peace Hills Habitational and Auto policies.

Peace Hills Online Quoting applies to:

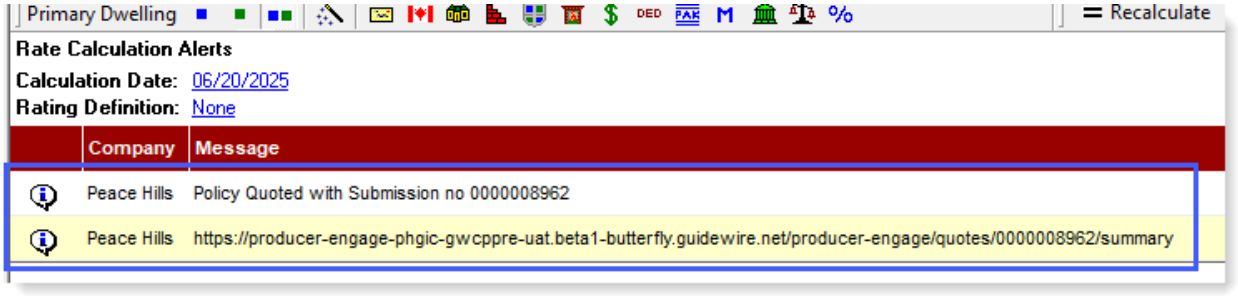
- Habitational policies in Alberta, British Columbia, Manitoba, and Saskatchewan
- Auto and Commercial Auto (IRCA) policies in Alberta

With online quoting, Peace Hills rates come directly from their system through a web call. Once the simple setup has been completed, their web service will automatically be called whenever you click the **Recalculate** button on the IntelliQuote toolbar.



The results of the web service call will display immediately on the Summary Report tab. Use of online rating will be indicated in the IQ.

Any alerts returned from the web service will show on the Alerts tab. For an online-rated quote, the quote reference number will also display ("Peace Hills – Policy Quoted with Submission no xxxxxx"). A link to the quote in Guidewire will be provided; click this link if you want to navigate directly to the quote in Guidewire and view quote details.



Please note the following with this feature:

- Online quoting is available for new business policies but is not currently supported for renewal quoting.
- For Habitational policies, online quoting applies to quotes with a calculation date on or after April 1, 2025.
- For Auto and Commercial Auto (IRCA) policies, online quoting applies to quotes with a calculation date on or after April 2, 2025.
- As online quoting is not currently supported for Farm policies, they will continue to be rated as manufactured rating.
    - Note: Farm policies will not rate when other Habitational dwellings are added.

Setup for Peace Hills Online Quoting

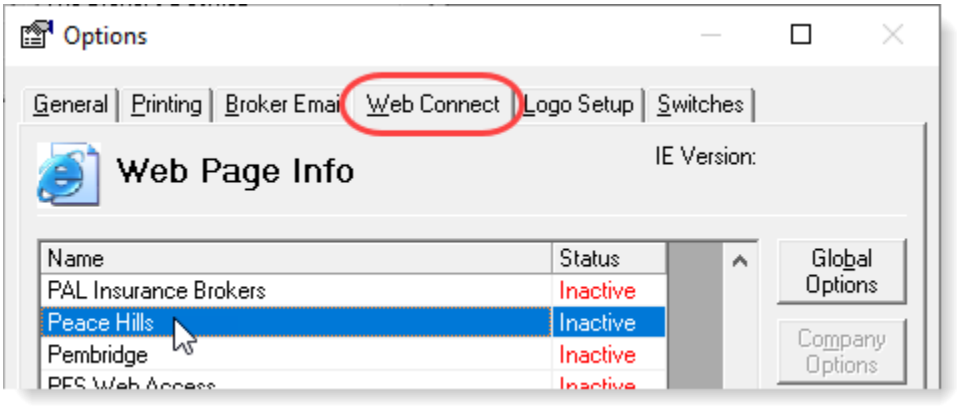
Before the Peace Hills Online Quoting feature can be used, setup must be completed in TBW for:

- **Broker Numbers**: Broker Number setup is required, but these may already have been added in your system. Please contact Client Services for assistance with adding or editing broker numbers to ensure they are set up properly.

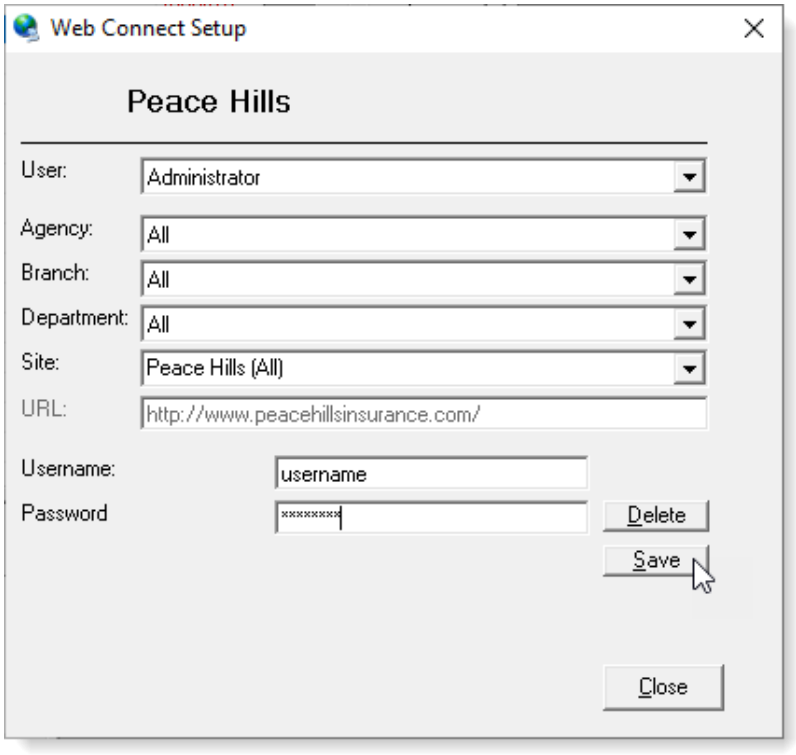
- **WebConnect**: The WebConnect setup outlined below is necessary if your office has never used any Peace Hills WebConnect functions. If this setup has already been completed for current users, it will only be needed going forward for any newly added users.

To set up WebConnect for Peace Hills Online Quoting,

1. Before you begin, ensure you have the required User ID/Password for WebConnect setup. If you need a User ID and Password, please reach out to your Peace Hills Personal Lines representative.
2. Set up applicable TBW users for WebConnect as follows.
   a. Click **Tools**, **Options**.
   b. On the WebConnect tab, double-click **Peace Hills**.



   c. In the WebConnect Setup form,
      i. Select the **User**.
      ii. Select **All** or the applicable **ABD** (Agency, Branch, and Department**)**.
      iii. Ensure **Peace Hills (All)** is selected in the Site menu.
      iv. Enter the **Username** and **Password**.
      v. Click **Save**.



vi. Click **OK** in the Save Username/Password pop-up.

vii. Repeat these steps as needed for other ABDs and/or users.

viii. Click **Close** in the WebConnect Setup form.

- *Be sure to update WebConnect Setup details whenever you reset your password.*

d. Click **OK** in the Options window.

3. Once WebConnect credentials have been successfully set up, please close TBW.

- **For TBW Flex users**:
  Simply reopen TBW when you're ready to continue. No further steps are needed.
- **For on-premise TBW users**:
  Before reopening the program, please make sure to **run the TBW Update Utility**. Once the update is finished, you can then reopen TBW as usual.

Please share this information with the appropriate TBW users in your office(s). If you have any questions, please reach out to our Client Services Team by Chat (https://supportdesk.rivalit.com/) or Email (support@rivalit.com).

Yours sincerely,

Rival Insurance Technology