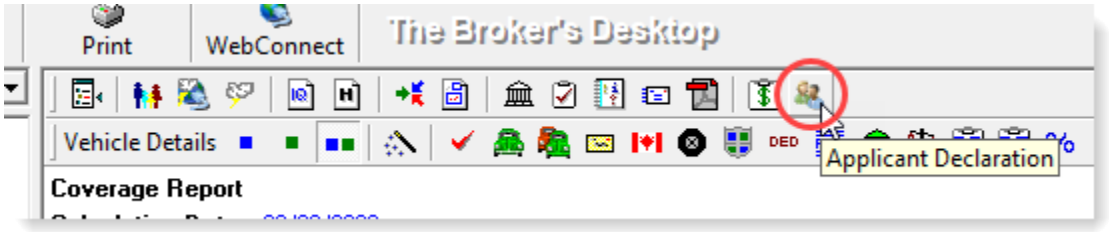
New TBW & TBW Flex Feature: Travelers Credit Score Enhances Broker Flexibility in NS

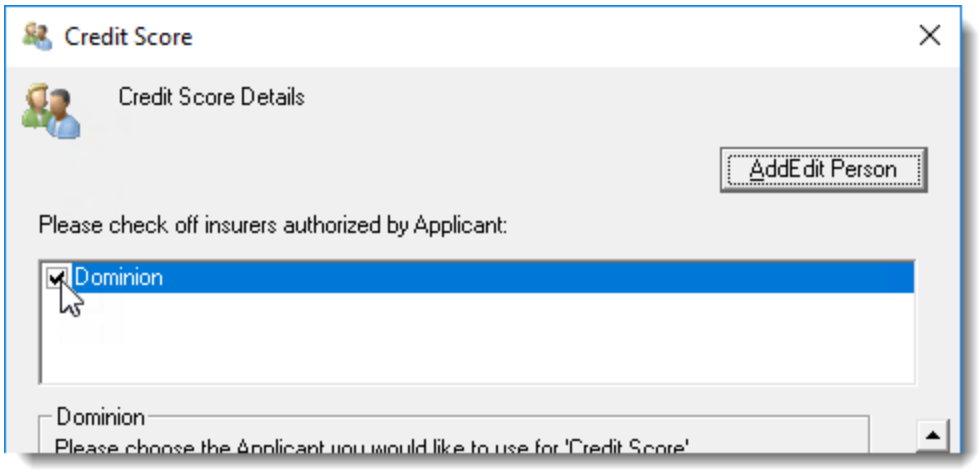
Brokers using TBW and TBW Flex can now submit credit score consent in an Auto IntelliQuote, unlocking potential discounts for clients.

The **Credit Score form** will appear automatically when you are creating a new Travelers Auto IQ with a calculation date on or after November 18, 2025. For existing IQs, click the **Applicant Declaration** button on the IQ toolbar to open the Credit Score form.

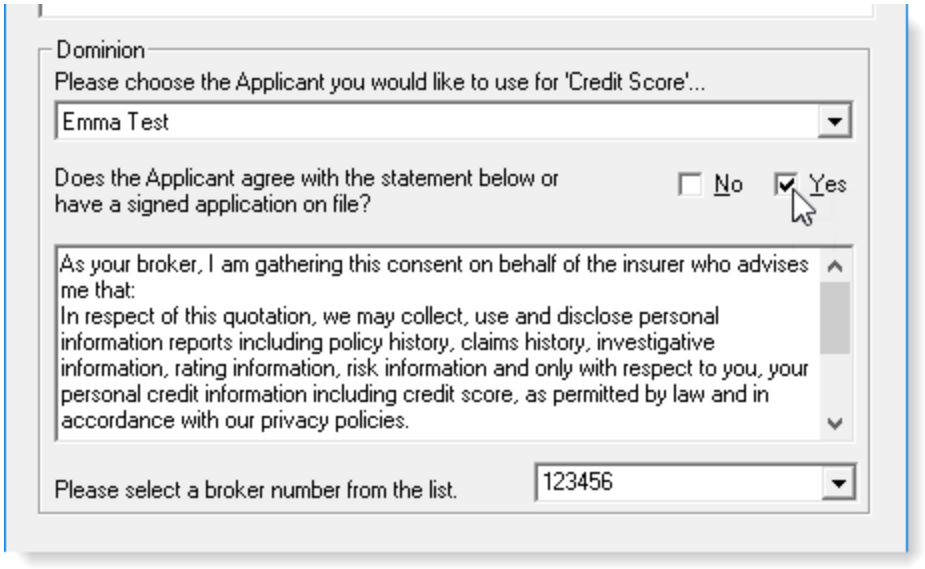


To complete the Credit Score form for Travelers (Dominion),

1. Select the **Insurer(s)** authorized by the Applicant.



2. To enter details for Travelers (Dominion),
   a. Select the **Applicant** for the Credit Score.
   b. Review the **Consent Statement** with your customer and select *Yes* or *No* based on the customer response.
   c. Select the applicable **Broker Number**.



3. Click **Submit** to send the Credit Score information to the company.

The IQ Summary Report will show whether a credit check was performed and provide details about the Named Insured used in rating. Any applicable discount will be applied to the premium.

Please note the following with Travelers Credit Score:

- Travelers Credit Score is available for Personal Lines Auto policies in Nova Scotia, effective November 18. Credit Score applies to PPV risk types only.
- Credit rating is requested for a Named Insured or Additional Insured on the policy, and the credit rating is applied at the policy level, not at the driver level.

- A pop-up will display if more client information is needed after clicking **Submit**. Select the Applicant and click the **Add/Edit Person** button to add or modify details.
- If you click **Cancel** in the Credit Score form, no Credit Score call will be made.
- Click the **Applicant Declaration** button on the IQ toolbar to update information for new or existing IntelliQuotes.
- **Broker Number setup is required** for the Travelers Credit Score feature, but broker numbers may already have been added in your system. Please contact Client Services for assistance in adding or editing broker numbers to ensure they are set up properly.

Please share this information with the appropriate TBW users in your office(s). If you have any questions, please reach out to our Client Services Team by Chat (https://supportdesk.rivalit.com/) or Email (support@rivalit.com).

Thank you for using TBW.

Yours sincerely,

Rival Insurance Technology