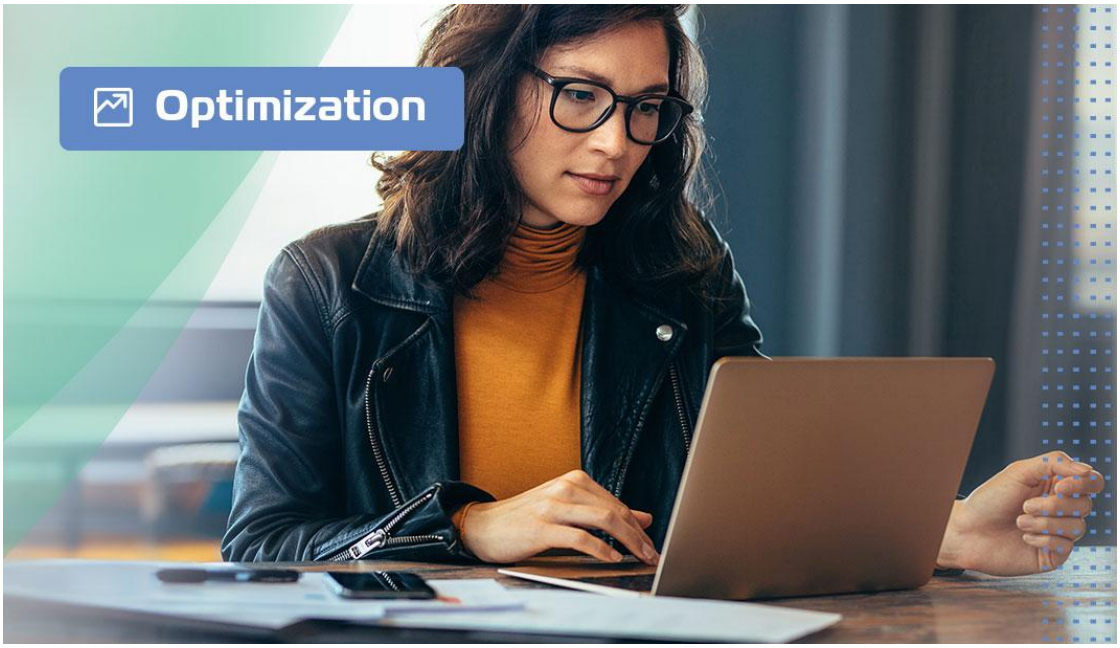
Ontario Intact Brokers Now Have Access to Enhanced Direct Rating



Direct Rating has been upgraded to CSIO version 1.46 for Intact Habitational policies in Ontario, helping you deliver faster, smoother service.

This improvement applies to Intact's Property policies in Ontario across all dwelling types, including FEC and Seasonal policies. Quotes transacted on or after January 20, 2026, will use the upgraded version of CSIO.

Note that **user workflows and credentials have not changed**. Please continue to quote Property policies for Intact in the usual way.

For TBW Flex users, this feature enhancement is automatically applied—no action needed! On-premise TBW users, please run the TBW Update Utility to receive this update.

If you have any questions, please reach out to our Client Services Team by Email (support@rivalit.com) or Chat (https://supportdesk.rivalit.com/).

Yours sincerely,

Rival Insurance Technology