Upcoming Change: Travelers/Dominion Quoting Availability

Dear Broker,

We're writing to share an important update regarding Travelers/Dominion, following Definity's acquisition of Travelers' Canadian operations. As you may already be aware from recent communications, this transition will impact quoting availability.

What's Changing

Effective **January 31, 2026**, quoting through **Travelers/Dominion will no longer be available** in Rival. This change is based on the *quote creation date*, not the policy effective date. Any quote created on or after January 31, 2026, will no longer return rates from Travelers/Dominion, regardless of the effective date selected.

You will see the following updated messaging in the platform: **"Quoting is no longer available through Travelers/Dominion."**

While quoting will no longer be available as of January 31, 2026, Rival will continue to **support Dominion as a carrier until January 31, 2027**, to allow time for transition. If you wish to have the carrier removed from your setup prior to that date, you may request this directly with Rival.

Questions

For questions related to this change, including timelines, product availability, or next steps, please reach out to your prior Travelers contact directly. Brokers should receive, or may have already received, additional communication from Definity regarding this transition.

Thank you for your continued partnership.

Yours sincerely,

Rival Insurance Technology