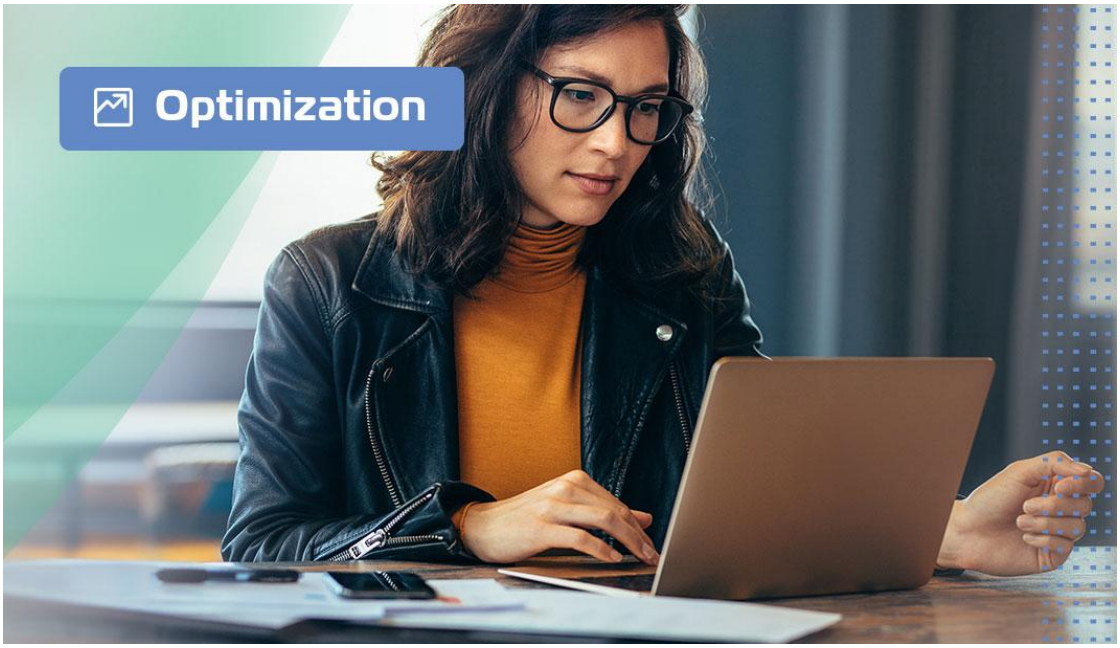
CSIO Upgrade Enhances New Business Upload for Intact Brokers in the Maritimes



To help you work more efficiently and deliver even better service, New Business Upload has been upgraded to CSIO version 1.46 for Intact Habitational policies in the Maritimes.

This improvement applies to Intact's Property policies in New Brunswick, Nova Scotia, and Prince Edward Island across all dwelling types, including FEC and Seasonal policies. Any new business Property policy uploaded on or after May 21 (regardless of the effective date of the quote) will use the upgraded version of CSIO.

Note that **user workflows and credentials have not changed**. Please continue to upload new business Property policies for Intact in the usual way.

For TBW Flex users, this feature enhancement is automatically applied—no action needed! On-premise TBW users, please run the TBW Update Utility to receive this update.

If you have any questions, please reach out to our Client Services Team by Email (support@rivalit.com) or Chat (https://supportdesk.rivalit.com/).

Yours sincerely,

Rival Insurance Technology